

ATTACHMENT K - REFERENCE QUESTIONNAIRE
ST. LUCIE PUBLIC SCHOOLS
ITB 25-10
CABLING LABOR AND MATERIALS

FOR: Unitec Inc.
(Name of Vendor Requesting Reference)

This form is being submitted to your Company for completion as a business reference for the company listed above.

This form is to be returned to the School Board of St. Lucie County, Purchasing Department, via email at kimberly.albritton@stlucieschools.org no later than 3:00 p.m., **February 11, 2025**, and **must not** be returned to the company requesting the reference.

For questions or concerns regarding this form, please contact the School Board of St. Lucie County, Purchasing Department, by telephone: (772) 429-3980, or by email at kimberly.albritton@stlucieschools.org. When contacting us, please be sure to include the solicitation number and title listed at the top of this page.

Company Providing Reference City of Coral Gables
Contact Name and Title/Position Nelson Gonzalez Asst. IT Director
Contact Telephone Number 305-460-5076
Contact Email Address ngonzalez@coralgables.com

Questions:

1. In what capacity have you worked with this company in the past? If the Company was under a similar contract, please acknowledge and explain briefly whether or not the contract was successful.

Comments: Unitec performed a large fiber optics deployment in our downtown area

2. How would you rate this Company's knowledge and expertise?

3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: They have done a very good job and have resolved all issues that have arisen in a timely manner

3. How would you rate the Company's flexibility relative to changes in the scope and timelines?

3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: Unitec was presented with scope changes throughout the project and met our requirements timely and without hesitation

4. What is your level of satisfaction with hard-copy materials, e.g. quotation, written scopes of work, reports, logs, etc. produced by the Company?

3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: Proposals, invoicing, and AsBUILTs were all very well written and up to our expectations

5. How would you rate the dynamics/interaction between the Company and your staff?
3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: Team members were very helpful and easy to work with

6. Who were the Company's principle representatives involved in providing your service and how would you rate them individually? Would you comment on the skills, knowledge, behaviors or other factors on which you based the rating? (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Name: Leslie Gonzalez Rating: 3

Name: Regina Gutierrez Rating: 3

Name: Jose Gutierrez Rating: 3

Name: _____ Rating: _____

Comments:

7. With which aspect(s) of this Company's services are you most satisfied?

Comments: Great quality of work and fast response

8. With which aspect(s) of this Company's services are you least satisfied?

Comments: I have no complaints. their service has been spotless so far

9. Would you recommend this Company's services to your organization again?

Comments: Yes. They are an effective partner for this type of implementation